nbntm Fibre Upgrade

Terms and Conditions

Eligible Addresses:

Leap Telecommunications is offering nbntm Fibre Connect upgrades to addresses that nbn have identified as being eligible for an upgrade. If your address is not yet available for an upgrade, it may be in the future as nbn add more addresses

Eligible Plans:

Plan	Full Throttle Unlimited	Full Throttle w/ Upload Boost Unlimited	Turbo Boost Unlimited	Super Sonic Unlimited
Eligible Service Types:	FTTN	FTTN	FTTN & FTTC	FTTN & FTTC
Monthly Charge	\$89.95	\$99.95	\$119	\$129
Monthly Data Allowance	Unlimited	Unlimited	Unlimited	Unlmited
Speed	100Mbps	100Mbps	250Mbps	1000Mbps
Upload Speed	20Mbps	40Mbps	25Mpbs	50Mbps
Router	Router options available, refer to Hardware CIS for pricing and details			

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This table may not reflect any or all discounts or promotions which may apply from time to time

Fibre to the Node services:

- Full Throttle (100Mpbs/20Mbps)
- Full Throttle with Upload Boost (100Mbps/40Mbps)
- Turbo Boost (250Mbps/25Mbps)
- Super Sonic (1000Mbps/50Mbps)

Fibre to the Curb services:

- Turbo Boost (250Mbps/25Mbps)
- Super Sonic (1000Mbps/50Mbps)

Installation:

Someone over the age of 18 must be home during the appointment window for any appointments. This upgrade usually takes 2 appointments, with the first scheduled directly by nbntm.

The install may require trenching and installation of new conduit depending on the condition and capacity of existing access paths.

It is possible that customers might be liable some costs if there is additional works required for the installation that are out of scope.

Standard Leaptel promotional discount:

When Leaptel offers a standard promotion on a plan, the discount is available for the period listed and after that promotional period the plan reverts back to the original plan rate (listed in the pricing table above). These offers are available to new customers, and existing Leaptel customers who meet the following conditions:

- Leaptel customer who is currently receiving a promotion (for the remainder of their current promotional term)
- Leaptel customers who have not had a promotion in the last 12 months.
- The standard promotion is not available to for current Leaptel services transferred to a new customer unless the service meets either of the two criteria above.
- The standard promotion is not available on plan changes to a lower plan and your current standard promotion would no longer apply.

The standard promotion is valid until withdrawn. Leaptel reserves the right to amend or modify the promotion at its discretion.

Additional \$10 discount:

We are offering an additional \$10 discount to your monthly nbn plan price for the first 12-months. This discount is in addition to any other promotion that applies to our nbn plans. You will receive our standard promotional discount as well as this additional \$10 discount.

The additional \$10 discount only applies while you stay connected on an eligible speed for the initial 12-month period. If you downgrade below an eligible speed within the first 12 months the additional \$10 will no longer apply, even if you later upgrade again to an eligible speed.



Our full terms and conditions for this service are available at leaptel.com.au/terms-of-service. Further information: www.leaptel.com.au/nbn-fibre-uparade

These terms and conditions are current as of 09/11/2023, is subject to change without notice and all prices quoted include GST