

# ASN Telecom Services



Information about ASN Telecom services delivered by Leaptel

The below table indicates your typical ASN Telecom plan download speeds and usage during busy periods:

Pronto	Accelerated	Full Throttle	Turbo Boost	Super Boost
ASN25 25Mbps <sup>1</sup>	ASN50 50Mbps <sup>1</sup>	ASN100 100Mbps <sup>1</sup>	ASN250 upto 248Mbps <sup>1</sup>	ASN500 upto 500Mbps <sup>1</sup>
1-3 simultaneous devices/users	3-6 simultaneous devices/users	6-9 simultaneous devices/users	9+ simultaneous devices/users	9+ simultaneous devices/users
What can you do at your plan speed?				
Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming (1 device) Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming

<sup>1</sup>Typical minimum speed during peak periods (7pm-11pm).

ASN25, ASN50, ASN100, ASN250 and ASN500 indicate the speed tier that your plan is on and is the maximum possible speed you could achieve. ASN250 and ASN500 plans are only available in specific areas.

## Factors that can impact the performance of your connection:

- Connecting via Wi-Fi rather than ethernet cable can lower your internet speed due to the power and quality of the wireless signal, environmental factors and interference from other signals in your area.
- Location of your router
- Internal wiring
- Technical capabilities of the sites you are trying to access
- Technology type of your nbn connection

## ASN service during power outages:

During a power outage your ASN Telecom service will not work. Your router will need power to connect to the internet and ASN Telecom infrastructure in your area may also lose power. If you have a phone service that runs over your ASN Telecom service this will not work during a power outage and you will not be able to make emergency "000" calls. You will need use a mobile phone in these circumstances to contact emergency services if you require assistance.

## Medical and Security Alarms:

Please ensure you have confirmed that your medical or security alarm is compatible with ASN Telecom before switching over. Leaptel does not guarantee that your medical or security alarm will work on our network. If you require priority assistance or have life critical medical equipment that require an internet connection Leaptel recommends you find a different provider that supports these services.