

# Lightning Wholesale Services



Information about Lightning Wholesale services delivered by Leaptel

The below table indicates your typical Lightning Wholesale plan download speeds and usage during busy periods:

25Mbps	50Mbps	75Mbps	100Mbps	200Mbps	300Mbps	500Mbps
LightningWholesale25	LightningWholesale50	LightningWholesale75	LightningWholesale100	LightningWholesale200	LightningWholesale300	LightningWholesale500
22Mbps <sup>1</sup>	47Mbps <sup>1</sup>	72Mbps <sup>1</sup>	97Mbps <sup>1</sup>	194Mbps <sup>1</sup>	290Mbps <sup>1</sup>	Up to 500Mbps <sup>1</sup>
1-3 simultaneous devices/users	3-6 simultaneous devices/users	3-6 simultaneous devices/users	6-9 simultaneous devices/users	9+ simultaneous devices/users	9+ simultaneous devices/users	9+ simultaneous devices/users

## What can you do at your plan speed?

25Mbps	50Mbps	75Mbps	100Mbps	200Mbps	300Mbps	500Mbps
Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming (1 device) Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming

<sup>1</sup>Typical minimum speed during peak periods (7pm-11pm).

LightningWholesale25, LightningWholesale50, LightningWholesale75, LightningWholesale100, LightningWholesale200, LightningWholesale300 and LightningWholesale500 indicate the speed tier that you plan is on and is the maximum possible speed you could achieve. LightningWholesale200, LightningWholesale300 and LightningWholesale500 plans are only available in specific areas.

### Factors that can impact the performance of your connection:

- Connecting via Wi-Fi rather than ethernet cable can lower your internet speed due to the power and quality of the wireless signal, environmental factors and interference from other signals in your area.
- Location of your router
- Internal wiring
- Technical capabilities of the sites you are trying to access
- Technology type of your nbn connection

### Lightning Wholesale service during power outages:

During a power outage your Lightning Wholesale service will not work. Your router will need power to connect to the internet and Lightning Wholesale infrastructure in your area may also lose power. If you have a phone service that runs over your Lightning Wholesale service this will not work during a power outage and you will not be able to make emergency "000" calls. You will need use a mobile phone in these circumstances to contact emergency services if you require assistance.

### Medical and Security Alarms:

Please ensure you have confirmed that your medical or security alarm is compatible with Lightning Wholesale before switching over. Leaptel does not guarantee that your medical or security alarm will work on our network. If you require priority assistance or have life critical medical equipment that require an internet connection Leaptel recommends you find a different provider that supports these services.