



Key Fact Sheet



Lynham Networks (Lightning) Services

The below table indicates your typical Lynham Networks (Lightning) plan download and upload speeds and usage during busy periods:

25Mbps/25Mbps Typical Evening Speed: 22Mbps ¹	50Mbps/50Mbps Typical Evening Speed: 47Mbps ¹	100Mbps/100Mbps Typical Evening Speed: 97Mbps ¹	200Mbps/200Mbps Typical Evening Speed: 194Mbps ¹	500Mbps/500Mbps Typical Evening Speed: 450Mbps ¹
1-3 simultaneous devices/ users	3-6 simultaneous devices/ users	6-9 simultaneous devices/ users	9+ simultaneous devices/ users	9+ simultaneous devices/ users
What can you do at your plan speed?				
Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming (1 device) Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming	Email & Browsing Voip Phone Social Media SD streaming HD streaming 4K streaming Download and upload large files Online gaming

¹Typical minimum speed during peak periods (7pm-11pm).
200Mbps and 500Mbps plans are only available in specific areas.

Factors that can impact the performance of your connection:

- Connecting via Wi-Fi rather than ethernet cable can lower your internet speed due to the power and quality of the wireless signal, environmental factors and interference from other signals in your area.
- Location of your router
- Internal wiring
- Technical capabilities of the sites you are trying to access
- Technology type of your nbn connection

Lynham Networks (Lightning) service during power outages:

During a power outage your Lynham Networks (Lightning) service will not work. Your router will need power to connect to the internet and Lynham Networks (Lightning) infrastructure in your area may also lose power. If you have a phone service that runs over your Lynham Networks (Lightning) service this will not work during a power outage and you will not be able to make emergency "000" calls. You will need use a mobile phone in these circumstances to contact emergency services if you require assistance.

Medical and Security Alarms:

Please ensure you have confirmed that your medical or security alarm is compatible with Lynham Networks (Lightning) before switching over. Leaptel does not guarantee that your medical or security alarm will work on our network. If you require priority assistance or have life critical medical equipment that require an internet connection Leaptel recommends you find a different provider that supports these services.

Contact Us

P: 1300 205 327
W: leaptel.com.au
E: support@leaptel.com.au

Opening Hours

Monday - Friday: 9:00am - 9:00pm
Saturday & Sunday: 9:00am - 7:00pm
All hours are in local Melbourne time.

Public Holiday Hours

Australian Public Holidays: Closed
Victorian Public Holiday: Weekend Hours

This documentation is a summary only. Full Terms & Conditions of this service can be found on our website.

Prices are subject to change.

VERSION: 24.1

LAST UPDATED: 13/04/2024

