



# Router Connection Guide - eero 7 & pro 7



## ASN Telecom, Redtrain & Opticomm

These instructions explain how to connect your eero to the provider's network at your address. Please contact support if you have any questions, our contact details are at the bottom

With your compatible smart phone, download the eero mobile app from either the Apple App Store or Google Play. Once you have downloaded the app you will need to make an account and then follow the steps in the app.

When it asks you to connect your eero device to the internet follow the steps below.

Once you have completed working through the setup in the eero app your connection will be ready to use.



### Back of the eero 7



Once you have completed the setup in the eero app to the point it asks you to plug the eero into your internet connection, follow the steps below to connect.

1. Locate your NTD/ONT\*
2. Connect the included ethernet cable from any port on the eero device to the ethernet port of your NTD/ONT (If your NTD/ONT has more than one ethernet port make sure it is the correct one)
3. Now that you have your eero connected, continue to follow the steps in your app.

### Back of the eero pro 7



\* You will need to identify if your service has an NTD/ONT is located outside on an external wall, an NTD/ONT located inside your home (often in the garage) or just an internal ethernet port wall socket (some apartment buildings) to connect to. If the NTD/ONT is located outside there will be internal data ports where you connect your eero device. If your NTD/ONT is located inside you can either connect direct to it or use internal data ports if installed.

Scan the QR code below for more guides



Further information: [leaptel.com.au/support/set-up/setting-up-your-router](https://leaptel.com.au/support/set-up/setting-up-your-router)  
Contact us: [leaptel.com.au/contact-us](https://leaptel.com.au/contact-us)