



Router Connection Guide - eero 7 & pro 7



Neoloop

These instructions explain how to connect your eero router to the Neoloop network. Please contact support if you have any questions, our contact details are at the end of this guide.

With your compatible smartphone, download the eero mobile app from either the Apple App Store or Google Play. Once you have downloaded the app, you will need to make an account and then follow the steps in the app.

When it asks you to connect your eero device to the internet, follow the steps below.



1. Locate your Neoloop Optical Network Terminal (ONT) or wall port.
2. Connect the included ethernet cable from either port on the eero device to the ethernet port of your ONT/wall port.
3. Now that you have your eero connected, continue to follow the steps in your app.

Please note: The diagrams to the right show different ONT models and which port to plug the ethernet cable from your router into.

Back of the eero pro 7



Back of the eero 7



Neoloop ONT models

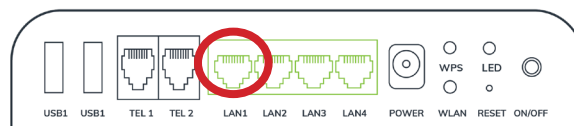
Alcatel Lucent G-240G-C



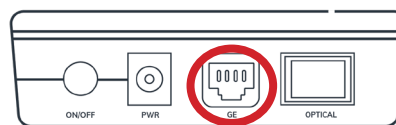
Nokia G-010G-A



Nokia G-2424G-B



Nokia G-010G-R



Ethernet wall port



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