

CONTACT US

iiinet.net.au/newinvoice
toolbox.iiinet.net.au
Email: accounts@iiinet.net.au
Phone: 13 22 58

iiNet Limited
ABN 48 068 628 937

Date of Issue: 11 MAY 2024

Tax Invoice: 140749391

Customer Number: 223699476

Mr Tony Regan
U948 150 Maidens Brush Rd
WYOMING NSW 2250

OPENING
\$0.00 **+** **THIS BILL**
\$80.24 **=** **AMOUNT DUE**
\$80.24

DUE DATE
25 MAY 2024

This invoice is for your records only.

Your nominated credit card or bank account will be debited this amount on or around:
25 MAY 2024

ACCOUNT SUMMARY

This Bill:

Internet \$59.99
Telephony \$20.25

TOTAL **\$80.24**
Included GST **\$7.29**

PREVIOUS BILLED PERIODS

25 Mar		\$86.38
25 Apr		\$85.16
25 May		\$80.24

Please note these totals may consist of more than 1 invoice.

DID YOU KNOW?

Toolbox stores your call history details for each service. You can view for previous and current months and even label who the calls are from!

Check it out under **'My Products'** in the Toolbox menu then select your phone.



HOW TO PAY



Direct Debit

Pay your account the easy way!
Call **13 22 58** to arrange automatic payments.



Pay by Phone

To make secure payments by phone, please call
13 22 58 then follow the prompts to billing. When
prompted enter the reference number below
Reference:2236994766

Payments made by Amex/Diners are subject to a 3% surcharge



BPAY

Use the below numbers to pay your bill online or by
phone with participating banks.

Note: Payments may be delayed up to 4 days

Biller Code:93880

Reference:2236994766

Pay Online

To pay online or arrange automatic debit go to
toolbox.iiinet.net.au



Tool Tips

Your Tasks

Did you know that you can view the tasks for your account in your Toolbox? That's right, you can keep track of what's going on behind the scenes with any tasks that were recently worked on by us. It's just another way we're helping you to be "in the know".

Customer Relationship Agreement

Have you heard? We've made our Customer Relationship Agreement (CRA) easier to understand! If you'd like to find out more about the changes or have a read of our CRA, head to iinet.net.au/about/legal/cra/



Be a Winner

Psst, you know that Toolbox we were talking about? You can also use it to opt in or out of receiving promotional emails from us and our partners. There are some sweet giveaways up for grabs in our monthly newsletter. Log in to your **Toolbox** and select 'My Account'. From there, just hit "edit contact preferences" in the left-hand column to customise your subscriptions.

Your Toolbox username is in your invoice and if you can't remember your password don't worry; we have a **tool** for that!

Questions or Feedback

As always, we'd love to hear from you! If you have any questions or feedback about your invoice, please send to accounts@iinet.net.au



UPGRADE YOUR PLAN

Switch plans at '**My Products**' in Toolbox.



This invoice is for your records only

SERVICE DETAILS



Internet

NBN

NBN12 Fibre 500 – User Name: tonyandmarg@iinet.net.au

Monthly Charge

\$59.99

Billed period: 25 MAY 2024 – 25 JUN 2024

Internet Total

\$59.99



Telephony

Phone

Enhanced Fibre Phone – VOIP Number: (02) 4311 6639

Monthly Charge

\$19.95

Billed period: 25 MAY 2024 – 25 JUN 2024

Enhanced Fibre Phone – VOIP Number: (02) 4311 6639

Call Charges until 09/05/2024

\$0.30

VOIP

Netphone – VOIP Number: (02) 4380 0517

Monthly Charge

\$0.00

Billed period: 25 MAY 2024 – 25 JUN 2024

Did you know? Detailed call records are available with the call tracker at toolbox.iinet.net.au

Telephony Total

\$20.25

TOTAL

\$80.24

All charges shown include GST unless otherwise stated. Some items on this invoice may be classified as GST free and will not be included in the GST total.



Any questions?

Have you seen our online Invoice Explorer? This handy interactive tool will help you find your way around your new invoice. It's available at iinet.net.au/newinvoice. If you have any other questions about your invoice or our billing system, you'll find a library of how-to articles, FAQs and much more at iihelp.iinet.net.au.