

nbn™ Fibre Upgrade



Terms and Conditions

Eligible Addresses:

Leap Telecommunications is offering nbn™ Fibre Connect upgrades to addresses that nbn have identified as being eligible for an upgrade. If your address is not yet available for an upgrade, it may be in the future as nbn add more addresses

Eligible Plans:

Plan	Full Throttle Unlimited	Full Throttle w/ Upload Boost Unlimited	Turbo Boost Unlimited	Super Boost Unlimited
Eligible Service Types:	FTTN	FTTN	FTTN & FTTC	FTTN & FTTC
Monthly Charge	\$89.95	\$99.95	\$119	\$129
Monthly Data Allowance	Unlimited	Unlimited	Unlimited	Unlimited
Speed	100Mbps	100Mbps	250Mbps	500Mbps
Upload Speed	20Mbps	40Mbps	25Mbps	50Mbps
Router	Included for customers on a 24 Month Contract + \$20 delivery, \$150 + \$20 delivery for No Lock-in Contract customers			

This table may not reflect any or all discounts or promotions which may apply from time to time

Fibre to the Node services:

- Full Throttle (100Mbps/20Mbps)
- Full Throttle with Upload Boost (100Mbps/40Mbps)
- Turbo Boost (250Mbps/25Mbps)
- Super Boost (500Mbps/50Mbps)

Fibre to the Curb services:

- Turbo Boost (250Mbps/25Mbps)
- Super Boost (500Mbps/50Mbps)

You must remain on one of the above eligible speeds for the duration of the minimum term.

Installation:

Someone over the age of 18 must be home during the appointment window for any appointments. This upgrade usually takes 2 appointments, with the first scheduled directly by nbn™.

The install may require trenching and installation of new conduit depending on the condition and capacity of existing access paths.

It is possible that customers might be liable some costs if there is additional works required for the installation that are out of scope.

Minimum Term:

There is a minimum 12 month term for the upgrade. If you downgrade below an eligible plan or cancel the service within the first 12 months, a \$200 fee will be charged.

You will be charged the fee in these circumstances:

- Downgrade below the minimum eligible plan (Full Throttle - 100/20 for Fibre to the Node, or Turbo Boost – 250/25 for Fibre to the Curb) within 12 months of upgrading.
- Disconnecting the service within 12 months of upgrading, even if it is later reconnected.
- Transferred to another provider within 12 months of upgrading

You can transfer the service to another Leaptel customer within the minimum term period as long as you follow the account transfer process, and the new customer understands the above terms and conditions.

Our full terms and conditions for this service are available at leaptel.com.au/terms-of-service.

Further information: www.leaptel.com.au/nbn-fibre-upgrade

These terms and conditions are current as of 20/09/2022, is subject to change without notice and all prices quoted include GST