



Router Connection Guide - TP-Link VB433v



Neoloop (FTTN/B)

These instructions explain how to connect your TP-Link router to Neoloop's Fibre to the Node (FTTN) or Fibre to the Building (FTTB) network. Please contact support if you have any questions, our contact details are at the end of this guide.

1. Locate the telephone port which has been enabled for your Neoloop service. If you are unsure, you may need to plug the router into each telephone wall port in your house until you find one that works. The port looks similar to one of the following:



2. Run the supplied telephone cable from the grey DSL port on the TP-Link router to the line socket on the wall.



3. Turn your router on by pressing the On/Off button located on the back of the router.



4. With your compatible smartphone, download the TP-Link Aginet app from the Apple App Store or Google Play and follow the steps to configure your router.



- 1 Make sure you are connected to your TP-Link device's WiFi.
- 2 Make sure your TP-Link device is compatible with Aginet.
[See compatibility list](#)
- 3 Turn off the VPN or the apps based on the VPN mechanism.
- 4 If you are adding a new device, tap Create a Network to set it up first.
- 5 If the problem persists, please reboot the TP-Link device.

[Give Feedback](#)

[Create a Network](#)

5. You are now online and able to connect to the internet.

6. If you also have a Leaptel home phone service, you can configure it through the TP-Link Aginet app. Simply select **More**, **Advanced**, then **Telephony** and fill in the fields using the details provided in your home phone activation email.



If you have any trouble getting online, we're here to help.
Get in touch by scanning the QR code above or visiting leaptel.com.au/contact-us.

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